



SHENG LONG BIO-TECH (INDIA) PVT.LTD.

Regd. Office (Feedmill Unit) : Plot No. A-11/1, Part-A, Sipcot Industrial Park, Thervoykandigai Village, Gummidipoondi Taluk, Thiruvallur District, Tamilnadu-601 202, India, Phone : 044-6790 1001, Fax : 044-6790 1017, Email : info@shenglongindia.com | Website : www.shenglongindia.com CIN : U05004TN2014PTC098651

Hatchery Unit : No.61, Vilambur Village, Panaiyur, Cheyyur Taluk, Kanchipuram District, Tamilnadu-603 304, India.

PRIVACY POLICY

Sheng Long Bio-Tech (India) Private Limited, a company registered under the laws of India having its registered address at Plot No. A-11/1 Part A, SIPCOT Industrial Park Thervokandigal, Thiruvallur, Gummidipoondi Taluk, Tamil Nadu - 601202, India (“**Sheng Long India**”), is committed to protecting the privacy of every individual on its Platform (defined hereinafter).

We collect certain data/ information including personal information when you share it with us through our website <https://www.shenglongindia.com> (hereinafter, referred to as “**Platform**”) or when it is generated by us in course of provision of various transactions on the Platform, purchases made through the Platform or while browsing the content that is made available by us (collectively, “**Services**”) or when a third party shares it with us in relation to Services.

This privacy policy (“**Privacy Policy**”) lays down the policies applicable to collection, storage, processing, disclosure and transfer of your Personal Information (defined hereinafter) which is collected or received by us. This Privacy Policy is in furtherance of Section 43A of the Information Technology Act, 2000 and Rule 4 of the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011.

The terms ‘**you**’ or ‘**your**’ refer to you as the user (registered or unregistered) who is browsing the Platform or availing of our Services, and the terms ‘**we**’, ‘**us**’ and ‘**our**’ refer to Sheng Long India.

1. CONSENT

- 1.1. By submitting a query/message on our Platform or by providing us your Personal Information, or by accessing or making use of the Platform or by availing or benefiting from the Services, you hereby consent to the collection, storage, processing, disclosure and transfer of your Personal Information in accordance with the provisions of this Privacy Policy.
- 1.2. You hereby acknowledge that you are providing your Personal Information to us out of your free will.
- 1.3. Given the nature of Services, we may receive your Personal Information from third parties (such as sellers on the Platform or any other third-party). You hereby affirm that you have no objection to the receipt of your Personal Information from such third parties by us as long as we receive them for the Purposes described below. You hereby represent and warrant that the disclosure and transfer of your Personal Information by a third party to us in order for us to provide the benefit of our Services to you shall be deemed to have been done with your explicit consent and that we shall not be under any obligation to confirm the existence of such consent.





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- 1.4. You hereby acknowledge and accept that the collection, storage, use, processing, disclosure and transfer of any Personal Information shall not cause any wrongful loss to you, if it is done in accordance with the provisions of this Privacy Policy.
- 1.5. You hereby acknowledge that you may choose to not provide us, or disallow us from collecting, your Personal Information. You will also have an option to withdraw your consent granted to us under this Privacy Policy at any point, provided such withdrawal of the consent is intimated to us in writing at jagadesh.v@shenglongindia.com. If you elect to not provide us your Personal Information or if you withdraw your consent at any point in time, we reserve the right to restrict or prohibit your access to our Platform, and to some or all of our Services, without notice and without liability, and the same shall be effective as and when we are in receipt of such withdrawal made by you.

2. COLLECTION OF PERSONAL INFORMATION

2.1. We collect preliminary information when you register on the Platform, and further depending on the Services that you avail, we also collect additional information that is required (or desirable) to help us provide you with the Services.

2.2. The information that we collect includes:

- Name;
- Date of birth and age;
- Gender;
- Address (including country and pin/postal code);
- Location;
- Phone number/mobile number;
- Email address;
- Login ID and password;
- User details as provided at the time of registration or thereafter;
- Financial information;
- Sales/ purchases of products that you make through the Platform;
- Records of interaction with Sheng Long India representatives; and



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- Any other information that is willingly shared by you

(collectively, referred to as “**Personal Information**”).

2.3. We also collect certain information which is not Personal Information, including but not limited to:

- Your usage details such as time, frequency, duration and pattern of use, features used and the amount of storage used;
- Master and transaction data and other data stored in your user account;
- Internet Protocol address, browser type, browser language, referring URL, files accessed, errors generated, time zone, operating system and other visitor details collected in our log files.

3. HOW WE COLLECT PERSONAL INFORMATION

The methods by which we collect your Personal Information include but are not limited to the following:

- When you access and use our Platform;
- When you register on our Platform;
- When you provide your Personal Information to us in the course of availing of our Services;
- When a third-party shares your Personal Information with us as provided in this Privacy Policy;
- During the course of provision of Services;
- By the use of cookies (as more particularly described in our **Cookie Policy**).

4. USE OF PERSONAL INFORMATION

Your Personal Information may be used for various purposes including but not limited to the following:

- To build your profile on our Platform to provide better and effective Services;
- For business purposes of Sheng Long India and its affiliate or group entities;



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- To administer or otherwise carry out our obligations in relation to any agreement that you may have with us, or whose benefit you may be receiving from us;
- To operate and improve the Platform;
- To share with any third party user of the Platform, for provision of specific Services you have ordered so as to enable them to provide effective services to you;
- To contact you via phone, SMS, WhatsApp, email, etc. in relation to the Services;
- To send promotional material that belongs to us or any of the users of the Platform via SMS, WhatsApp, email or postal mail;
- To transfer information about you, if we get acquired by or merged with another company;
- To respond to court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims;
- To investigate, prevent, or take action regarding illegal activities, suspected fraud, violations of this Privacy Policy or breach of agreement or as otherwise required by law; and
- To aggregate Personal Information for research, statistical analysis and business intelligence purposes, and to sell or otherwise transfer such research, statistical or intelligence data in an aggregated or non-personally identifiable form to third parties and affiliates;

(*hereinafter*, severally and collectively referred to as “**Purpose**”)

5. SHARING AND TRANSFERRING OF PERSONAL INFORMATION

- 5.1. You hereby authorize and provide your express consent to us for discharging and transferring your Personal Information to any third party so long as such transfer is done in furtherance of a lawful contract between you and Sheng Long India, or a lawful contract entered by a third-party with Sheng Long India for your benefit, and that such disclosure and transfer is covered by the Purposes specified above;
- 5.2. You hereby authorize and permit us to disclose and transfer your express consent to us to exchange, use, transfer, share, part with all or any of your Personal Information, across borders and from your country to our affiliates / agents / third-party service providers / users / banks and financial institutions who may be located in any other country for the Purposes specified above or as may be required by applicable laws;





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- 5.3. You hereby acknowledge and accept that some countries where we may transfer your Personal Information may not have data protection laws which are as stringent as the laws of your own country. To the extent feasible, prior to disclosing or transferring your Personal Information, Sheng Long India will place contractual obligations on the transferee which should contractually oblige the protect your Personal Information.

6. SECURITY

We have adopted reasonable security practices and procedures in accordance with applicable laws to ensure that the Personal Information collected is secure. You agree that such measures are adequate for protection of your Personal Information. While we will endeavor to take all reasonable and appropriate steps to keep secure your Personal Information and prevent unauthorized access, you hereby acknowledge that the internet is not 100% secure and that we cannot guarantee the safety and security of your Personal Information. Therefore, you hereby admit that we will not be liable in any way in relation to any breach of security or unintended loss or disclosure of information caused by us in relation to your Personal Information.

7. THIRD PARTY LINKS

You may receive links and hyperlinks of third-party websites or links on our Platform or in course of receipt of the Services, or benefit of our Services, as the case may be. Such third-party websites links are governed by their own privacy policies and when you access such third party websites, you will be governed by the terms of such third-party websites or links. We do not make any representations regarding the security of any of the external websites or links.

8. COMPLIANCE WITH INDIAN LAWS

The Platform and Services are prepared in accordance with the requirements of, and shall be governed by the laws of India.

9. TERM OF STORAGE OF PERSONAL INFORMATION

In the event you make a purchase of any goods or avail any Services on the Platform, Sheng Long India shall store your Personal Information for as long as may be reasonably required at the sole discretion of Sheng Long India, or for such period as may be required by Indian laws from the last date of use of the Platform or Services. If you are inactive on the Platform, , we will retain your data for a period of 3 (three) years from the date of last use or the date you put in a request for deletion of your account, as applicable.





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10. CHANGES TO THE PRIVACY POLICY

We may update this Privacy Policy from time to time. If you do not agree to the revisions to the Privacy Policy, please do not use the Platform or avail our Service or the benefit of our Services any further. If you continue to do so, it will be deemed that you accept the revisions. We recommend that you check this page regularly to ensure that you are agreeable to the terms.

11. GRIEVANCE OFFICER

We have appointed a Grievance Officer to address any concerns or grievances that you may have regarding the collection, use, processing, handling, storage, disclosure or transfer of your Personal Information. If you have any such grievances, please write to our Grievance Officer, Mr. Jagadesh V (Designation: Manager-GMO) at jagadesh.v@shenglongindia.com and our officer will attempt to resolve your concern or grievance in a timely manner.

Date of Last Revision: NA

*This Privacy Policy was adopted and approved by the Board of Directors at their meeting held on 19th December, 2025



Approved

Mr. Chiu Chun Ting
Chairman of the Meeting dated 19th December, 2025